

## Types of Visitation Services

Depending on the case, the court may order other services as needed.

**Monitored Exchanges** provide a neutral third-party site for a child's transition, allowing for the safe transfer of kids between parents whose contact with each other has been difficult.

**On-Site Supervised Visitation** allows non-custodial parents an opportunity to visit with their children in the presence of a neutral third party. This serves as an alternative to unsupervised visits when the court has sufficient concern for the safety of the children.

**Off-Site Supervised Visitation** is identical to on-site supervised visitation but allows for longer visiting time in a more natural and varied setting.

## Support Rally

Rally funding is derived from government, foundation grants, and individuals. In addition, every year volunteers and interns provide thousands of hours in additional services to the many families in need of visitation services.

Become a part of the movement toward building a healthier and safer future for Rally families by joining supporters across the San Francisco Bay Area. Donate online at [saintfrancisfoundation.org](http://saintfrancisfoundation.org) and indicate that the donation is for Rally.

**Rally Family Visitation Services**  
888.277.7747

Rally@dignityhealth.org  
Contact us for specific service hours and locations.



# Rally Family Visitation Services

 **Dignity Health.**  
Saint Francis Memorial Hospital

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## Fostering Healthy Relationships for Families in Conflict

Serving families in Marin, San Francisco, and San Mateo counties, Rally provides a safe, family-centered, comfortable, and secure environment for families ordered by Family Court for supervised visitation.

When your family is in conflict, Rally Family Visitation Services is a positive, neutral environment staffed by highly trained, licensed mental health professionals and trained volunteers who supervise visits and exchanges between children and parents. Our staff is fluent in several languages, including Spanish and Chinese. These services are designed for children who may be at risk of emotional or physical harm following their parents' separation or divorce.



## Frequently Asked Questions

*What is the purpose of supervised visitation?*

Supervised visitation is usually ordered by the family court to ensure safe contact between parents and children. Rally is staffed by trained and licensed mental health professionals and volunteers. Rally staff members meet the qualifications and training requirements mandated by the State of California, inclusive of those outlined in Standard 5.20 and Family Code section 3200.5.

*Who is eligible and how do I obtain services?*

All parents who need visitation services are eligible. Call or email Rally to inquire about requirements to start services. The length of services is generally determined by the court.

*How long do I receive services?*

*Are there any rules I need to follow?* Rally's program guidelines are provided to all parents for their visits. Interventions are made to ensure the safety and well-being of everyone. If participants do not comply with the guidelines, parents may not receive services at Rally.

*How does the court receive updates?* Rally provides a report to the court that includes documentation about the visits. Rally documentation is a fact-based, objective account of the visits. Rally does not provide assessments or recommendations to the court.

*Who and how much do I pay for Rally services?* Generally, the court order will specify which or if both parents pay for Rally services. Rally determines each parent's ability to pay based on a sliding scale with proof of income. There is an enrollment fee for each parent and payment in advance is required for all services.

